

BMW

INSIDER ONLINE EXCLUSIVE PLATFORM



Terms & Conditions of BMW Online Exclusive Platform:

1. Reserve a vehicle of your choice from the models offered BMW Online Exclusive Platform by BMW Macau ("BMW Macau"). Model availability is subject to first-come first-served basis. Actual inventory status also to be confirmed by your physical visit to our office premises.
2. A reservation is deemed successful as of submission of the sales contract signed and a payment of MOP\$500 of deposit online. Each model is offered on a limited quota and is available on first-come, first-served basis.
3. Our sales representative would notify you of the status of your selected vehicle within 24 hours. In case your vehicle of choice is no longer available, your online deposit will be refunded via cheque. If you cannot be reached by the sales representative, the reserved vehicle would be held for three working days, after which it shall be offered online again. We reserve the right to increase or otherwise adjust the new offer price of the same vehicle. The full amount of your online deposit will not be refunded.
4. If a refund of the online deposit is required, the full amount of the online deposit would be refunded to you via a cheque, and the processing time will take at least ten (10) working days.
5. All purchases must be completed within seven (7) days of placing the online deposit: including choosing all accessories and options, signing the sales agreement with the sales representative and paying the required deposit payments within seven (7) days of making the online deposit.
6. The payment of MOP\$500 online deposit that you paid on BMW Online Exclusive Platform will fully go towards your vehicle full deposit as stipulated in the sales agreement of your vehicle.
7. Vehicle models and prices shown on BMW Online Exclusive Platform are for reference only, and the vehicle external appearance, specifications and options may vary depending on the actual model available and shall be confirmed only in the vehicle sales contract.
8. All vehicles offered on are time-limited models, and their prices and/or specifications may be adjusted accordingly when removed from or reposted onto the BMW Online Exclusive Platform.
9. Use of the website contents or making a purchase online means that you are at least 18 years old, and consent to all terms and conditions and our privacy policy. No refunds are available if you are found to be using the credit card of another person or pretend another identity and your reservation shall be automatically rescinded.

10. All payment details shall be deemed to have been made in your own name or if on behalf of a company, deemed to have been made under authorization granted lawfully by that company. You may be asked to provide proof of such valid authorization.
11. BMW Macau shall not be liable howsoever for any unsuccessful reservations due to any problems with the computer, cabling, router or website system, untimely transfer of electronic information, or use of incomplete, incorrect or inaccurate information.
12. The BMW Online Exclusive Platform is subject to change without prior notice. In case of any discrepancy between the English and Chinese versions of this online platform and its contents, the English version shall prevail.
13. BMW Macau shall always have the right and discretion to make the final and sole decision regarding offers, pricing and vehicle models, specifications, options and accessories and their availability and all interpretation in connection thereof without further notice.
14. BMW Macau reserves the right of final decision and interpretation in the case of any dispute.